



RATES & CONDITIONS - Updated 10/5/2011

Individual Family with a Dedicated Sitter

\$14.00 per hour for the 1st child

Add an additional \$1.00 per hour/per additional child

For Example: 1 Child - \$14.00 per hour

2 Children - \$15.00 per hour

A 4 hour minimum is required per day

\$12.00 flat rate transportation fee per day (mileage)

Any Additional Hotel Parking Fees

Individual families with a dedicated sitter will be billed for all of the hours and days they pre-register for. You have 24 hours prior to course start date to cancel or change your schedule. After course begins no adjustments will be made to your billable hours or number of children you are being charged for throughout the course unless you cancel and do not return.

Groups

You may share a sitter with other families and receive a discounted rate by splitting the cost.

Group rates are determined as shown above with an additional \$2.00 per hour/per additional family.

For example:

2 Children and 2 Families

Group Hourly Rate: \$17.00 per hour

Split per child: \$8.50 per hour

Transportation fee split: \$6.00 per family per day

Super Sitters follows a ratio of sitter to child for each group.

Ratio of Sitter to Child is as follows:

- Infants under the age of 1, a ratio of 1:2
- Children ages 2 - 3, a ratio of 1:4
- Children ages 4 and above, a ratio of 1:6

An hourly rate is determined as shown above based on the number of children and families in your group. Once your assigned group is finalized you will be given an estimate based on the entire length of the reservation. Any billable time outside of the regularly scheduled hours will be billed as additional time accordingly.

If you are in a group you will be billed for all the hours of the course schedule including 15 minutes additional at drop off times. You have 24 hours prior to course start date to cancel or change your schedule. There are no adjustments made to the billable hours once course begins unless you cancel and do not return. In fairness to the other members of your group and in order to ensure everyone receives the discounted rate, we ask for a commitment from each group member. Parents who drop out in the middle of the booking cause changes in group size which will result in higher fees for the families remaining in the group.

There may be circumstances where Super Sitters cannot prevent a change in group size even though we have attempted to do so by publishing these policies. We cannot guarantee that a group will remain the same throughout and that there will not be a change in the group rate.

Strollers

Strollers are available to rent if you are not traveling with one of your own. Sitters with more than one infant or toddler in their group need a double stroller. If none of the families have one of their own one can be rented from Super Sitters. A single stroller is \$5.00 per day and a double stroller is \$10.0 per day. Double stroller fees will be split between the two families using it.

Cancellation Fees are as follows

International and Master's Course: \$75.00 for one child and \$25 for each additional child

Pro Course: \$50.00 per child

Wizards: \$100.00 for one child and \$25 for each additional child

Payment

1. A valid credit card is required at time of registration. *You will not be assigned a sitter or given a spot in a group if your registration is submitted without complete credit card and billing information.*
2. Final payment may be made by credit card only.
3. Your sitter will keep a time sheet with your hours and turn this in at the end of the course. You will receive an invoice by email and your card on file will be billed. It takes at least one week to complete the billing.
4. Please remember that gratuity is customary.
5. If the hotel is charging for parking you must align with your group and determine how you will split the cost. This charge is not included in our billing. You may be able to purchase a parking pass from the hotel in advance or you can pay cash directly to your sitter. This should be handled in advance on the first day of your booking.

Schedule and Billable Hours

1. On the first day of the course meet your sitter in the main lobby of your hotel one hour before the course begins.

International and Masters:

Day 1: 8:00am - 12:30pm Lunch 1:45pm - 7:30pm

Day 2 - 8: 7:45am - 12:30pm Lunch 1:45pm - 7:30pm

Day 9: 7:45am - 12:30pm Lunch 1:45pm - 4:30pm

Total Number of Hours: 91.25

Pro Course:

Day 1: 8:00am - 12:30pm Lunch 1:45pm - 7:30pm

Day 2 - 6: 7:45am - 12:30pm Lunch 1:45pm - 7:30pm

Day 7: 7:45am - 12:30pm Lunch 1:45pm - 4:30pm

Total Number of Hours: **70.25**

Wizards:

Day 1:	8:30am - 12:30pm	Lunch	1:45pm - 8:00pm
Day 2 - 6:	9:15am - 12:30pm	Lunch	1:45pm - 8:00pm
Day 7:	9:15am - 12:30pm		
Day 8 - 12	9:15am - 12:30pm	Lunch	1:45pm - 8:00pm
Day 13:	9:15am - 12:30pm	Lunch	1:45pm - 4:30pm

Total Number of Hours: **114.5**

2. Your sitter must have a room key each day for "home base". It is up to the parents to decide each day who will volunteer their room key but there must be a room for the sitter to take the children to rest or have quiet-time and use the bathroom in a controlled and safe area where the sitter can be sure that the children are safe.
3. It is the parents' responsibility to provide snacks and drinks for their child or enough money to pay for their meals/snacks each day. Please remember that you are in a hotel and unfortunately the cost to eat will be significantly higher than normal. If your child is on a special diet please be sure to provide the sitter with food that is appropriate for your child.
4. A sitter may take children out on a field trip at the parent's request. This could include an amusement park, movie or local playground. The parents will be responsible for the cost of the admission ticket for the sitter and also to provide lunch for that sitter. The cost of this is split between the families who are in a group. Transportation costs will also be split between each family in the group.
5. You may not switch groups without discussing it with a Super Sitters coordinator first. Any open spots may already be designated for a family arriving later during the course. However, we will be happy to do our best to accommodate any special requests if it is possible. A Super Sitters coordinator has the complete schedule and list of families and can possibly make changes that will accommodate everyone. Please call the main number (407) 382-2558 if you have any questions or special requests. Or e-mail us at super-sitters@hotmail.com

Thank you!